



society for technical communication

Carolina Chapter

2000 Awards Celebration



featuring
Presentation of Awards
in the

Online Communication Competition
&
Technical Publications Competition

PROGRAM



Presidential Honors

Recognition of Judges

Presentation of Online Communications Awards

Online Communication Best of Show Demonstration

~ Drawings for Door Prizes ~

Presentation of Technical Publications Awards

Technical Publications Best of Show Demonstration

Presidential Honors

Associate Fellow

Distinguished Chapter Service Award:

Bill Albing

Kim Flint

Susan Musico

Lisa Pappas

Michael Uhl

Volunteer Recognition

Judges



The Carolina Chapter gratefully acknowledges the contribution of the judges who volunteered their time and professional expertise:

Technical Publications

Bill Albing
Lottie Applewhite
Chris Benz
Meredith Blackwelder
Mike Brown
Ven Carver
Frederique Courard-Hauri
Patti DeBruyne
Denise Flora
Leslie Flowers
Anne Grimes
Melanie Jarvis
Sue Kocher
Sheila Loring
Bill Lusto
Alice Man
Brock McCloskey
David Moody
Beth Obenshain
Sarah O'Keefe
Jodi Pollock
Robert Perry
David Price
Alan Pringle
Jim Shields
Pamela Sinclair
Gary Spizizen
Michael Stenke
Viola Suddaby
Denise Tawwab
Mike Uhl
Liz Wing
Lydia Wong
Donna Zimmer

Online Communication

Jeanette Bottitta
Paul Celmer
Laura Christopherson
Anthony Dunn
Rani Gill
Candee Hellberg
Doug Holzworth
Melanie Jarvis
Toni Jones
Lisa Pappas
Robert Perry
Greg Rakauskas
Denice Sharpe
Ceil Shuman
Viola Suddaby
Christine Thompke
Rob Vaglia
Frances Wirth

The Online Communication Competition Committee

Amelia DeLoach
Diane Feldman, CoChairperson
Rani Gill
Ann-Marie Grissino, CoChairperson
Douglas Holzworth
Betsy Kent

Online Communication Competition Award of Merit



Consistently meets high standards and applies technical communication principles in a highly proficient manner

Flight Attendant Training Courseware

Category: Tutorials/Training

Frances Wirth, Whiz-ID
Wicat Systems
ERA

Graphical User Interface for 2212 Access Utility

Category: User Support

Patricia J. Bond, IBM Corporation
Wendy Henson, IBM Corporation
Vickie Kondras, IBM Corporation

HTML Tutorial

Category: Tutorials/Training

Leigh W. White, Medic Computer Systems

IBM NTuneMon V2R5 Demonstration Software

Category: Demonstration

Patricia Bond, IBM Corporation
G. David Heath, IBM Corporation
Leyland King, IBM Corporation

***Introducing the 4694: Selling and Supporting the IBM 4694
Point of Sale Terminal***

Category: Tutorials/Training

Jill Amaya, IBM Corporation

Karen Klutz, IBM Corporation

Jennifer Raisig, IBM Corporation

Introduction to Report Assistant (WBT)

Category: Tutorials/Training

Nancy Vodicka, MERANT

Frances Wirth, Whiz-ID

Mentor Demo

Category: Demonstrations

Buzz Borchardt, Wavetek Wandel Goltermann

Mentor Help

Category: Help

Buzz Borchardt, Wavetek Wandel Goltermann

Jim Hobble, Wavetek Wandel Goltermann

Protocol Map

Category: Reference Material

Buzz Borchardt, Wavetek Wandel Goltermann

Award of Excellence



Consistently meets high standards. Demonstrates an exceptional understanding of technical communication principles

Site Information Management System Online Help

Category: Help

Ceil Shuman, Duke Clinical Research Institute

VERITAS NerveCenter Online Documentation

Category: Books

Jeanette Bottita, VERITAS Software Corporation

E. Anthony Dunn, VERITAS Software Corporation

Lisa Pappas, VERITAS Software Corporation

Alexia Prendergast, VERITAS Software Corporation

Stan Redford, VERITAS Software Corporation

Gregory S. Rakauskas, VERITAS Software Corporation

Information Development, VERITAS Software Corporation

Distinguished Technical Communication



Clearly superior work that applies the principles of technical communication in an outstanding way, particularly in the way it anticipates and fulfills the needs of its audience

Moving the Cape Hatteras Light — an Animation

Category: Demonstration

Stephen A. Campbell

SAS Online Tutor, Version 8

Category: Tutorials/Training

Karen Feldman, SAS Institute

Michelle Fruchtenicht, SAS Institute

Nancy Goodyear, SAS Institute

Beth Hardin, SAS Institute

Michael Matti, SAS Institute

Online Communications Best Of Show Award



Moving the Cape Hatteras Light — an Animation

Category: Demonstration

Stephen A. Campbell

The Technical Publications Competition Committee

Hope Williams, Chairperson
Lottie Applewhite
Sarah O'Keefe
Michael Uhl

Technical Publications Competition Award of Merit



Consistently meets high standards and applies technical communication principles in a highly proficient manner

1999 Global Software User Group Conference Materials

Category: Promotional Materials

Gretchen Gillaspay, Global Software, Inc.
Jennifer Privette, Global Software, Inc.

Getting Started with SAS/EIS Software

Category: Software Guides

SAS/EIS Software Documentation Team, SAS Institute Inc.

NCP and 3745/46 Today

Category: Magazines

G. David Heath, IBM Corporation
Leyland King, IBM Corporation
Scott Stroud, IBM Corporation

PROSCAN HD Receiver User's Manual

Category: Noncomputer Equipment Guides

Meredith Blackwelder, Monterey Technologies, Inc.
Maggie Smith, Monterey Technologies, Inc.

Spread 3 User's Guide

Category: Software Guides

Julia Schelly, FarPoint Technologies, Inc.

Cheri Taylor, FarPoint Technologies, Inc.

Lydia Wong, FarPoint Technologies, Inc.

Vision PM Version 2.12.6 CBO Training & Reference Guide

Category: Training Materials

Robin Arend, Medic Computer Systems

Amy Loos, Medic Computer Systems

Leigh White, Medic Computer Systems

Vision PM Version 2.12.6 Daily Processes Training & Reference Guide

Category: Training Materials

Amy Loos, Medic Computer Systems

Jodi Smith, Medic Computer Systems

Candy Wright, Medic Computer Systems

VisualAge Smalltalk Enterprise 5.0 CD Fact Sheet

Category: Informational Materials

Dibbe Edwards, IBM Corporation

Marlene Fricano, IBM Corporation

Ann Roberson, IBM Corporation

VisualAge Smalltalk Enterprise 5.0 CD Promotional Flyer

Category: Promotional Materials

Dibbe Edwards, IBM Corporation

Marlene Fricano, IBM Corporation

Ann Roberson, IBM Corporation

Why IBM?

Category: Promotional Materials

Ken High, IBM Corporation

Jennifer Jones, IBM Corporation

Michele Marple Thomas, IBM Corporation

Why Work?

Category: Promotional Materials

Jennifer Jones, IBM Corporation

Mary Sumner, IBM Corporation

Michele Marple Thomas, IBM Corporation

Award of Excellence



Consistently meets high standards and demonstrates an exceptional understanding of technical communication principles

Access Integration Services Software User's Guide, V3.3

Category: Software Guides

G. David Heath, IBM Corporation

Ro Mason, IBM Corporation

J.J. Vazquez, IBM Corporation

Fundamentals of T1/T3 Technology

Category: Training Materials

Susanne Grady, Global Knowledge

David Price, Global Knowledge

Nancy Williams, Global Knowledge

Input Pro User's Guide

Category: Software Guides

Julia Schelly, FarPoint Technologies, Inc.

Cheri Taylor, FarPoint Technologies, Inc.

Lydia Wong, FarPoint Technologies, Inc.

Learning Showcase

Category: Newsletters

Parker E. Haddock, IBM Corporation

Delores Hamilton, IBM Corporation

G. David Heath, IBM Corporation

SAS Guide to Applications Development

Category: Software Guides

SAS Applications Development Documentation Team, SAS Institute Inc.

VisualAge Generator Newsletter

Category: Newsletters

Amy Hawkins, IBM Corporation

Susan LaFera, IBM Corporation

Ann Roberson, IBM Corporation

Distinguished Technical Communication



Clearly superior work that applies the principles of technical communication in an outstanding way, particularly in the way it anticipates and fulfills the needs of its audience

IBM and J.D. Edwards —an unbeatable team

Category: Promotional Materials

Jennifer Jones, IBM Corporation

William S. Stroud, IBM Corporation

Michele Marple Thomas, IBM Corporation

Networking Hardware Sales Reference Guide

Category: Promotional Materials

Brad Bartlett, IBM Corporation

Ken High, IBM Corporation

JuJuan C. Mitchell, IBM Corporation

Quick Start Instructions: IBM Multilayer Switch Router

Category: Quick Reference Guides

Ravi Adapathya, IBM Corporation

Susan Jasinski, IBM Corporation

Angela Robertson, IBM Corporation

Small and Medium Business Networking Handbook

Category: Promotional Materials

David Heath, IBM Corporation

Jennifer Jones, IBM Corporation

William S. Stroud, IBM Corporation

With IBM Networking your business can be an e-business

Category: Promotional Materials

Susan Jasinski, IBM Corporation

Jennifer Jones, IBM Corporation

Michele Marple Thomas, IBM Corporation

Technical Publications Best Of Show Award



Small and Medium Business Networking Handbook

Category: Promotional Materials

David Heath, IBM Corporation

Jennifer Jones, IBM Corporation

William S. Stroud, IBM Corporation